Taking on the role of Director of Children’s Services, John Johnson has written a few words to introduce himself to the partnership:

“I am delighted to take on the role of Director following the Council’s recent re-inspection by Ofsted, which highlighted many significant improvements over the last two years. In setting out their clear recommendations for further improvement, it was heartening that Ofsted were able to endorse the Council’s self-assessment as an accurate and honest recognition of our strengths and weaknesses. Going forward, my priority will be to strengthen our partnership working, particularly around protecting children and young people from the risks of exploitation, not only through statutory services but also by building on the work already done in developing the partnership’s early help and edge of care offer. Empowering families to make the changes necessary to improve their lives will remain at the heart of our vision and in the practical strategies which we will implement.

Equally important will be the emphasis we give to enhancing opportunities for our most vulnerable children who may sit outside the statutory social care framework. Wandsworth’s offer to our young people with special educational needs and disabilities, recognised for its excellent provision in our special schools and units, nevertheless needs to provide more opportunities for successful inclusion in mainstream schools. Ensuring the right levels of support, for example, in relation to therapies, alongside advice and support from other schools where inclusion is already well embedded, will be critical to engaging our school and health partners in this agenda.

As you will know, ‘Working Together 2018’ has just been published and indeed is covered in more detail elsewhere in this newsletter. From my perspective, I am keen that, with our statutory partners in the police and health services, we build on the best features of multi-agency working seen in the current Safeguarding Board and also in the Children’s Services Improvement Board. Strong leadership driving forward change alongside rigorous scrutiny, and evident impact on children’s daily lives, will need to be the hallmarks of successful new partnership arrangements. There are opportunities too to work more closely with neighbouring boroughs, learning from best practice and developments in our partner organisations, such as the Borough Command Unit (BCU) and the Clinical Commissioning Group.

I hope you will welcome this opportunity to build on the best of our collaborative working and accept the challenge that we can always do better”.

John Johnson
Director of Children’s Services
Wandsworth Safeguarding Children and Young People

Ofsted Inspection Report on Wandsworth Children’s Services Published

The latest Ofsted report into Wandsworth Council’s children services was published on Friday 20th July 2018. To view the report, please follow the link: https://reports.ofsted.gov.uk/local-authorities/ wandsworth. We are very pleased that the report concludes that the Children’s Services Department has improved significantly since the last inspection three years ago and is no longer classed as inadequate. There are important outcomes achieved and the department is clearly now heading in the right direction. We can now say with confidence that children in Wandsworth are safe, that the quality of help and support provided to children and families has improved and that the department no longer needs outside intervention.

While you will no doubt want to read the report for yourselves, it is useful to pick out some of the highlights which show the improvements the Council has made in the last two-and-a-half years:

- Children in need of help and protection are now identified quickly, and support for them is effective in reducing risks.
- Disabled children receive a good social work service and services to care leavers have improved from inadequate to good.
- The strategic partnership response to child sexual exploitation and to those children who go missing is well established and identifies those children at risk, with comprehensive safety plans in place for those children.
- Children and families have access to timely early help support, with the range of early help services strengthened.
- Children in care live in safe, good-quality homes with committed carers who are able to meet their needs.
- Children are well supported by a range of specialist services, achieve well at school and regularly see their social worker.
- Care leavers are supported well by personal advisers and specialist staff who help them to progress in many aspects of their lives.

It is, however, very important that we acknowledge there is still more work to do. The report lists a number of recommendations to help the Council achieve a good rating for its next full inspection in three years time and the Council and its partners will now need to work diligently to implement those recommendations. Specifically, it says that there is more to do in securing best practice in the areas of child exploitation, securing permanent family arrangements for children coming into care, taking greater account of some children’s views in some services and strengthening the Council’s partnership working with health services.

But the top priority has to be recruiting and retaining the best staff, employing the right people – especially in the areas of social work – and striving to establish consistency in this area.

So finally, we would like to thank you all for the support and commitment that you have given to the Council over the last two-and-a-half years. Without your determination to give the borough’s children the best possible support, we would not have made the progress that we have.

John Johnson
Director of Children’s Services

The Richmond and Wandsworth Adult Safeguarding Board Executive is delighted to announce the appointment of Richard Neville as the Independent Chair. Richard comes with a wealth of experience in safeguarding and has worked within the Met police for 30 years and recently retired from his post Detective Chief Inspector in Wandsworth. We look forward to welcoming and working with Richard from 1 October 2018.

SAR@richmondwandsworth.gov.uk

London Borough of Wandsworth
Re-inspection of services for children in need of help and protection, children looked after and care leavers
Inspection date: 8 May to 31 May 2018
Report published: 20 July 2018

Children’s services in Wandsworth require improvement to be good

1. Children who need help and protection Requires improvement
2. Children looked after and achieving permanence Requires improvement
3. 2.1 Adoption permanence Requires improvement
3. 2.2 Experiences and progress of care leavers Good
4. Leadership, management and governance Requires improvement

Safeguarding Adults News
Issue Number: 02
17 July 2018

The Richmond and Wandsworth Adult Safeguarding Board Executive is delighted to announce the appointment of Richard Neville as the Independent Chair. Richard comes with a wealth of experience in safeguarding and has worked within the Met police for 30 years and recently retired from his post Detective Chief Inspector in Wandsworth. We look forward to welcoming and working with Richard from 1 October 2018.

SAR@richmondwandsworth.gov.uk
**Working Together to Safeguard Children 2018 is now Published**

The new working together 2018 document is now published. Here are the Changes to Statutory Guidance:

The Department for Education has released the updated version of Working Together to Safeguard Children, which can be accessed through the following Link: [https://www.gov.uk/government/publications/working-together-to-safeguard-children--2](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2)

An updated version of Keeping Children Safe in Education has already been published in May 2018, and comes into effect from 3rd September 2018; until then schools and colleges must continue to use the current statutory guidance dated September 2016. The updated Keeping Children Safe in Education should be read alongside Working Together to Safeguard Children which states clearly that it also applies in its entirety to all schools. You can view it using this Link: [https://www.gov.uk/government/publications/keeping-children-safe-in-education--2](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)


The Act can be viewed using the following Link: [http://www.legislation.gov.uk/ukpga/2017/16/contents/enacted](http://www.legislation.gov.uk/ukpga/2017/16/contents/enacted)

The section on information sharing has been expanded to remind practitioners that they should be proactive in sharing information as early as possible. To view the guidance about information sharing please follow this Link: [https://www.gov.uk/government/publications/safeguarding-practitioners-information-sharing-advice](https://www.gov.uk/government/publications/safeguarding-practitioners-information-sharing-advice)

**Training Highlights**

**Update from Carline Benoit, WSCB Multi-Agency Safeguarding Trainer:**

There have been two new E learning courses added to TPD online.

**E-Learning:** Self-Harm (30 mins) SCB 18/341 and Gangs (1 hr) SCB 18/342. Child and adolescent psychiatrists have seen an alarming increase in cases of self-harm in young people – it has been estimated that about 1 in 10 young people will self-harm at some point. This course covers the subject from a variety of angles. Full details can be found on [www.TPD.org.uk](http://www.TPD.org.uk)

**E-Learning:** Gangs and Youth Violence (1 hr) SCB 18/342. Develop your knowledge of gangs and youth violence with this comprehensive e-learning course. Underest what gangs are and what they do, the extent of the problem, the part women and girls play in gangs, and what can be done to prevent gang recruitment and safeguard at-risk youth. Full details can be found on [www.TPD.org.uk](http://www.TPD.org.uk)

The Safeguarding and Child Protection programme is delivered in line with the WSCB’s key priority areas: Early help, Children and Young People, Neglect and Children living away from their parents.

**Highlights** - There were over 90 participants in attendance at the annual WSCB conference on the Prevention and Intervention in Knife Crime in December 2017. We are hoping our next conference will be just as successful. **Save the date** – This year’s WSCB annual Conference will be held on 18th October 2018. The theme will be on the ‘Exploitation of children’ with a focus on county lines, criminal and sexual exploitation and extremism.

There has been 1 Learning from Experience event within this quarterly period. **The safety of children looked after** was attended by over 90 participants; heard from our guest speakers Keith Ibbetson, SCR author who presented two cases highlighting the challenge for professionals when we assume that children are safe. Yvonne Ellis, author of Daughter Arise who read extracts from her book; comparing her differing experiences with Wandsworth foster cares. Pearl Howard a
foster carer who has been awarded an OBE for her services to children looked after, talked about the positive changes to fostering since she was approved over 50 years ago. Ruth Lacey, Head of Service Safeguarding Standards presented the key learning regarding two children who were harmed in an out of Borough placement. Following the presentations, participants made personal pledges to children which will be revisited in 3 months to see the impact that has been made for Children Looked After.

**Thus far this year**

There is evidence from the feedback evaluations that the training offered is valued by the local workforce; with a high level of satisfaction. 77% of attendees responding that they felt that the training was either ‘very or extremely’ relevant to their current role. 98% responded that the training facilitator’s skills were either ‘good or excellent’. In terms of the Managers impact evaluation, 73% of managers responded to say that the training had either ‘very or extremely’ helped their staff member. We are pleased that there has been a total increase from 4 to 71 police officers completing e-learning or class room based learning.

There were 2,547 e-learning courses completed during 2017/2018, there has been an increase from the Police, and Health. We are closer to attaining the target of 10% increase of training for the voluntary and community organisations at present 8%. The WSCB Board is hoping to attract colleagues from our partner agencies Health, Police and Education to participate in training deliveries bringing subject matter expertise to the delivery.

**WSCB Annual Safeguarding Children Conference 2018**

**Safeguarding Children from Exploitation. The Conference is on Thursday 18th October 2018**

The aim of the conference is to enable professionals to hear about young people and their families and their experiences and the impact of child exploitation on them. The conference will also focus on county lines, trafficking and extremism. Strategies for intervention and contextualised safeguarding will be discussed.

Practitioners will be able to draw from research findings and discuss strategies for providing solutions for early intervention and prevention work. Young people will be safer in their communities, practitioners will be more informed and feel empowered to make a difference. There will be a theatre production on County Lines. A guest speaker from Trident and National and Local audio visual presentations. Please book on [www.TPD.org.uk](http://www.TPD.org.uk)

To discuss any of the above, please contact Carline Benoit, who is the Wandsworth Safeguarding Children Board’s Multi-Agency trainer and training commissioner. She is located within the Wandsworth Children’s Social Care Academy who support the coordination of the learning from experience events and the WSCB annual conference. Carline delivers the three core safeguarding training courses which are co facilitated with colleagues from within the children’s social care services.
Wandsworth’s Electronic Child Death Overview Panel (eCDOP)

NHS England London Region recently purchased the QES Ltd eCDOP system for all London Child Death Overview Panels for the year 2018/19. The Healthy London Partnership Program and NHS England Digital identified the use of eCDOP to help address unwanted variation to prepare the London CDOP system to deliver the new statutory guidance and associated processes.

The roll out programme began on 1st April 2018. All child death managers and coordinators attended an introductory session on 5th April and subsequently had one on one training sessions with QES Support during the month of April.

The Wandsworth eCDOP system is being set up by the CDOP Manager, Kelly Slade, and is due to start full operation in the next 3 or 4 weeks having already undergone some trial activity. Regular participants in the child death review process will be receiving their user names and passwords soon.

After that the entire child death process will use the eCDOP system from notification to agency form B collection to analysis. The system will also be used to organise rapid response meetings and panel meetings.

WSCB’s Section 11 Safeguarding Self-Assessment Audit 2018

We would like to thank all the staff who completed the Section 11 Audit Questionnaire again this year.

Section 11 (4) of the Children Act 2004 places a statutory requirement on organisations and individuals to ensure they have arrangements in place to safeguard and promote the welfare of children.

Working Together to Safeguard Children 2015 states that one of the key functions of a Local Safeguarding Children Board is “monitoring and evaluating the effectiveness of what is done by the authority and their Board partners individually and collectively to safeguard and promote the welfare of children and advising them on ways to improve”. The WSCB discharges this function by carrying out a Section 11 assessment on an annual basis. An online process was used this year and agency specific questionnaires were created in response to requests from partners to make the questions more relevant and for the Questionnaires to be user friendly.

7,226 practitioner responses were received for the survey sent out in January 2018.

In April 2018 a Strategic Questionnaire was also sent out to all agencies asking for a self-assessment of safeguarding practice under each of the eight standards of Section 11 to provide an executive level signoff of that statement. This complements the practitioners’ survey. Over 61 Strategic Questionnaires were completed by July 2018.

The Section 11 audit process was concluded in June 2018 after the WSCB Board facilitated 27 challenge conversations in the form of interviews with the key agencies that participated.

Statutory agencies and a selection of partner agencies were invited, 35 agencies in total. The agencies attended found the interviews useful and encouraged further participation within their organisations. Agencies had received summaries for their organisations and prepared suitable action plans to address any issues identified by the responses to the Survey. Learning for those agencies were shared about key messages from the Audit specific to their organisation. The agencies also feedback to the WSCB Board about the process and other issues they thought can be improved next year 2019.

The focus of this year’s Section 11 audit was to ensure that staff across all agencies have a good understanding of the referral process, thresholds, are aware of the introduction of IPOC and the updated LADO process.

Highlights from the findings from the Section 11 process 2018 conclude that the majority of staff surveyed are aware when they need to raise concerns with their safeguarding lead, know when to refer children to IPOC and who to speak to if they have safeguarding concerns about a colleague.
What is Wandsworth’s Local Offer? And why does it have a map?

Wandsworth’s Local Offer is the range of services, support and advice available in our borough to our children and young people aged 0 to 24 who have special educational needs and/or disabilities (SEND) and their parents, carers and the professionals supporting them.

As well as a website (www.wandsworth.gov.uk/localoffer), there are friendly, knowledgeable Disability Information Officers (Eleanor Thain and Lucia Daniels) who you can contact by email: (ethain@wandsworth.gov.uk ldaniels@wandsworth.gov.uk) or phone (020 8871 8907 or 8330), 10 volunteer DCR, WAND, WAND+ card and Local Offer Parent Champions and a range of publications, there is now a map.

Take a look on the Local Offer website: https://goo.gl/SSn8nQ .

Collect a copy from the Special Services Planning Team on the 4th Floor of the Town Hall Extension, High St, London.
Central London Community Healthcare NHS Trust (CLCH) provides community services across ten London Boroughs and the county of Hertfordshire. CLCH became the provider for Wandsworth’s Health Visiting Service for children who are 0-5 in January 2018 and is committed to working in partnership to support the wellbeing and safety of children and young people resident in Wandsworth.

CLCH has a nurse-led Safeguarding Children Service in Wandsworth, providing advice, support, in-house safeguarding training and mandatory safeguarding supervision. The team is managed by the Head of Safeguarding, Trish Stewart, who reports directly to Louise Ashley (CLCH Chief Nurse and Chief Operating Officer who reports to the CLCH Board), as the CLCH Executive Lead for Safeguarding. Janet Edwards is the Named Nurse for Safeguarding (NNSC) in Wandsworth, with resourcing for two Safeguarding Children Advisor (SCA) posts. CLCH has worked in partnership with the Wandsworth Safeguarding Children Board (WSCB) to assure our services are compliant with legal and statutory requirements.

CLCH is due to commence as the provider for Wandsworth School Nursing Service on 03rd September 2018.

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The Local Authority Designated Officer, Chantel Langenhoven, is responsible for managing allegations against staff and volunteers who work with children.

**A referral should be made to the LADO if, a member of staff or volunteer:**
- behaved in a way that has, or may have harmed a child;
- possibly committed a criminal offence against or in relation to a child;
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children

The LADO also offers a Consultation Service. So, if you are uncertain whether a referral should be made/ or if you want advice, contact the LADO for a case discussion on Tel: 020-8871 7440 or Email: LADO@wandsworth.gov.uk. All consultations will be followed up in writing for your record.

The LADO leaflets provide guidance to employers, it also explain the process and rights of those staff and volunteers who allegations are made against. These leaflets can be found on the Wandsworth Council website and the WSCB website as detailed in the following Links:

**LADO Procedure: Managing allegations against staff and volunteers working with children**

www.wscb.org.uk/downloads/file/30/lado_procedure-managing_allegations_against_adults_working_with_children

**A Guide for Staff and Volunteers who work with children and are faced with an allegation:**

www.wscb.org.uk/wscb/downloads/file/231/lado_-guide_for_staff_faced_with_an_allegation
New Members to the WSCB

New members from across the partnership have joined the WSCB recently. In this Newsletter, we would like to introduce the following members:

**Guy Collings**  
Detective Superintendent, BCU Safeguarding Lead at South West London Police

Guy Collings has 28 years’ experience of working across the Metropolitan Police, Lincolnshire Police, National Criminal Intelligence Service and CEOP. Guy holds a BSc in Crime and Criminology, MSc in Leadership & Management and Post Graduate Certificate in Forensic Behavioural Analysis. Guy is also an accredited Senior Investigating Officer since 2004 and led investigations into numerous instances of homicide and kidnap receiving several judges’ commendations. He is also a member of the SIO cadre who provide specialist advice to the national investigation into historic/institutional child abuse; Operation Hydrant.

Guy was seconded to Sierra Leone for a year to develop a strategic post conflict police reform agenda. He has also led on several covert and overt operations across the world into child sex offenders. Guy headed the Behavioural Analysis Unit at CEOP, identifying and examining behaviours of child sex offenders and supporting high profile investigations with behavioural profiling. Guy is a keen Millwall fan and member at Surrey CCC.

DCI Simon Dilkes and DCI Nicola Church are Guy’s deputies who will attend in his absence.

**Trish Stewart**  
Head of Safeguarding, Central London Community Health

Trish Stewart is the Head of Safeguarding for Central London Community Healthcare NHS Trust (CLCH) and has been in her current role since March 2016. Trish oversees a team of around 30 safeguarding staff working across 10 LSCBs in London and Hertfordshire. Trish has worked in the safeguarding field since 2010 in a number of roles, including: a named nurse for safeguarding children, safeguarding assurance lead for adult and child safeguarding and then as a designated nurse for safeguarding children for West Kent CCG. Trish is trained as a general nurse, midwife, health visitor and also as a non-medical prescriber. Trish obtained a Masters in Law (LLM) in 2006 from Cardiff Law School and MSc in Healthcare Leadership from the University of Birmingham in 2017. Trish is passionate about making a difference to the lives of vulnerable children and adults at risk by keeping them at the centre of what we do and to add value to partnership working and the delivery of the Wandsworth Safeguarding Children Board's priorities.

**Francesca Husbands**  
Wandsworth Safeguarding Children Board Administrator

Francesca is the new WSCB Administrator who will be supporting Wandsworth Safeguarding Board Executive Board and its Sub-Committees meetings through organising the meetings, minuting meetings and distribution of the papers. A typical day can involve putting together our leaflets for our partners who require them in the community for training purposes and otherwise, to receiving phone calls, minuting WSCB meetings, strategy meetings and processing invoices as required. It is a role with a variety of tasks that keep the work flow interesting.

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